

合興集團控股有限公司

HOP HING GROUP HOLDINGS LIMITED Stock Code: 47

> 2019 Q3 Operation Update & Interim Results

> > Corporate Presentation October 2019

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Business Review

合興集團控股有限公司 Hop Hing Group Holdings Limited

Operational Update as of 30 Sep 2019_H | G





* The leases related depreciation and finance costs- in 2019 have been grouped as rental expenses for better comparison with the last year's performance

Steadily Expanding Store Network



Total: 589 Stores (As of 30 September 2019)

Expand our Store Network According to Plan

No. of Store Open (Net)	
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 : 180	Net Store: +17 in 1H
Others: 31 Distribution: 6	+13 in Q3
Centers : 6	
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	- in
	in the second se
Beijing	
Denjing	
<mark>音顯家</mark> :188	
:84 🧹 🗧	
Others : 23	my my y
Distribution. Center	
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			DQ		Others		<u>Total</u>	
	As of 30 Jun 2019	As of 30 Sep 2019						
Beijing, Tianjin & Hebei	241	247	130	135	30	29	401	411
Northeast China & Inner Mongolia	126	128	45	45	2	2	173	175
Henan, Shanxi and Shaanxi*	2	3	N/A			2	3	
Total	369	378	175	180	32	31	576	589

* Operating by the JV

Leverage Technology to expand Base & enhance Customer Analysis

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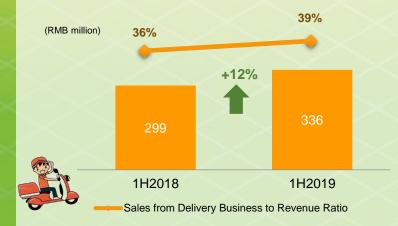
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Yoshinoya – Increase Sales via Various Channels yoshidoya 1H 2019 **Turnover** Net Open +4.6% to SSSG +9 stores RMB 860.5 +0.7% In 2019 Revenue from Average Net Delivery business **Q**3 Spending Opening +12% to Per Customer MEMBER CARD +12 stores RMB 336.2 **RMB33** million ~~~****##**#

Delivery Business Continued to Grow

- Continued to widen store network for greater service coverage to support faster delivery
- Exclusive promotions on the Group's **self-owned ordering platform** with exclusive products to attract more customers and command higher profitability



Overall Business Strategies

Brand Upgrade

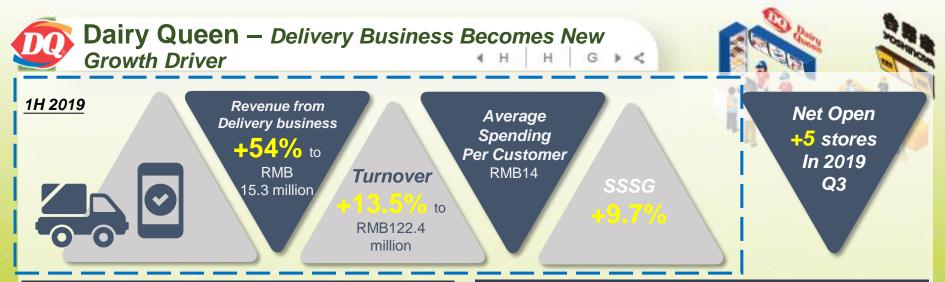
- Provide self-service ordering machines in most stores to increase efficiency
- Open "dine-in focused store" and "delivery focused store" to cater different customers' needs

Expand Product Portfolio

 Continued to enrich product portfolio to increase customers' spending, enhance customers' loyalty and mitigate various food cost fluctuations



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Delivery Business Experienced Huge Surge

- Same-store-sales and revenue grew positively due to significant growth of delivery business
- Leverage cross-branding membership system and boost promotions during festive seasons to attract more customers and increase sales

13%



Brand Upgrade

• Continue to open new stores in "DQ 2.0" with stylish design and renovate old stores with more innovative and trendy elements to attract younger generation

New Products

• Continue to launch various types of products including light refreshment and add new elements to existing products to stimulate target customers' taste buds



(RMB million)

9%

8

Other Brands – Growing Steadily & Healthily G > <



Continue to Expand the New Brands with High Growth Potential



- Continue expand product portfolio under "Uncle Fong" brand to offer authentic HK snacks and extend foothold in other regions in Northern China
- Continue to extend product line to include healthy products and Asian authentic food by either opening new stores or introducing these new products in existing store network to increase income stream with better ROI

Future Growth Strategies

Business Strategies – Uplift Customer Satisfaction and hence increase sales

Introduction of popular "Value For Money" food products

- Continue to provide "Value for Money" food products, such as special lunch set during weekdays, group purchase special package etc.
- Introduce tea sets and light refreshment etc., to increase sales during non-peak hours
- Strengthen product lines by launching healthy food products in online sales channels











Brand upgrade for better dining experience

Continue to open new stores, e.g. Yoshinoya
4.0 or DQ 2.0, with stylish design and renovate stores with more innovative and trendy elements to attract customers







 Install of our automatic ordering machine in most stores



Business Strategies – Uplift Customer Satisfaction and hence increase sales (Con't)

Leverage technology for precise marketing and timely responding to customers' needs

- Leveraging our **CRM platform**, the customer feedbacks are received at real time, which enhances customer satisfaction effectively
- Utilize expanding CRM membership to support cross-brand promotion, achieve precise marketing, cultivate and strengthen online sales









Refinement of "New Retail Model"

- Growing smart vending machine network with 175 point-of-sales as at 30 Jun 2019 for selling prepackaged food
- Continue to grow ready-to-serve food, salad and pre-packed products business





Business Strategies – Expand foothold in Northern China



 Extend the foothold of Yoshinoya, Dairy Queen and other brands by steadily expanding store network in Northern China



Add new stores in new provinces

- The two Henan stores opened in 2H2018 received positive feedbacks
- The Group will continue to open more Yoshinoya stores in the new franchise region
- The Group will continue to increase the coverage of our Yoshinoya store network in "8 provinces and 2 cities" riding on over 400 million customer base in these franchise regions



3

Business Strategies – Refinement of Business Model

Increase Store Operational Productivity

- Continue to open small size store in order to increase operational productivity
- Open stores at different locations to cater for various customers' needs and bring them satisfying dining experience



Continue to Expand O2O and Delivery Business with Better Cost Control

- Promote the Group's self-owned ordering platform leveraging the Group's increasing membership and improved CRM system
- Continue to work with third-parties' ordering platforms to capture business opportunities
- Broaden our store network so as to support faster delivery



Incentive Employee Scheme

 Continue to implement employee incentive schemes to motivate staff to be an owner of his / her store, in order to raise operational efficiency



Reform of Procurement

 Launching new popular and value for money products by joining the efforts of procurement and sales & marketing teams which starts from raw materials sourcing





2019 Interim Results Financial highlights

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2019 Interim Results Key Financial Figures

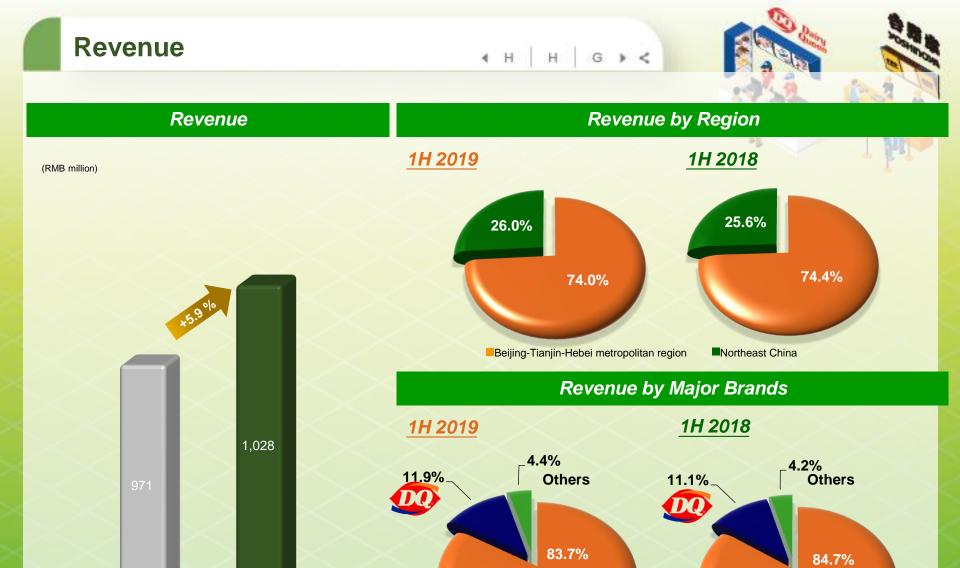


(RMB million) ^	For the six month ended 30 June		
	2019	2018	
Turnover	1,027.6	970.8	
Gross Profit	645.1	620.5	
Store EBITDA	201.4#	207.9	
Operating Profit ¹	76.2	86.0	
Net Profit for the Period	56.8	61.6	
Basic EPS (RMB cents)	0.58	0.63	
Key Financial Ratio			
GP Margin (%)	62.8%	63.9%	
Store EBITDA Margin (%)	19.6%#	21.4%	
OP Margin (%) ¹	7.4%	8.9%	
NP Margin (%)	5.5%	6.3%	
Expenses			
Selling and distribution expenses ²	(443.7)#	(412.6)	
Selling and distribution expenses (%) ²	43.2%#	42.5%	
General and administrative costs ²	(83.8) #	(81.2)	
General and administrative costs (%) ²	8.2%#	8.4%	
Depreciation	(40.8)*	(40.6)	
Depreciation (%)	4.0%*	4.2%	

^ Hop Hing started reporting financial figures in RMB in FY2019 to better reflect its business performance as its major business is principally in mainland China

The leases related depreciation and finance costs- in 2019 have been grouped as rental expenses for better comparison with the last year's performance

* The lease related depreciation was excluded



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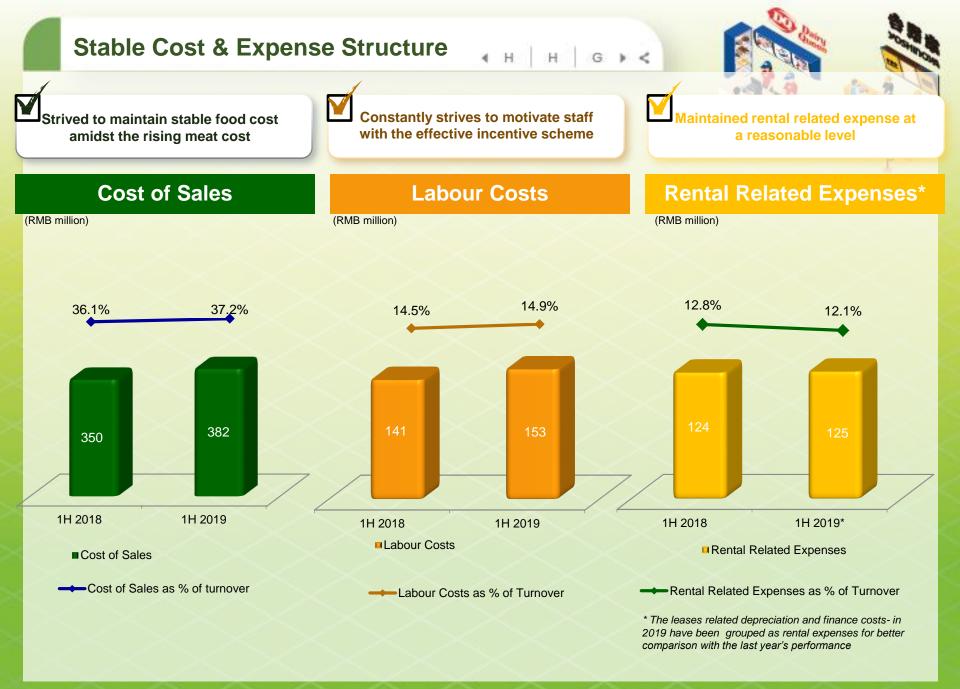
yoshinoya

1H2018

1H2019

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yoshinoya



Sound Working Capital Management H | H | G | C



(Days)	As of 30 Jun 2019	As of 31 Dec 2018
Receivable Turnover Days	3.7	2.9
Inventory Turnover Days	46.8	46.0
Payable Turnover Days	57.7	58.8
Cash Conversion Cycle	(7.2)	(9.9)

Active Cash Management Results in a Healthy Cash Conversion Cycle





Leading Multi-brand QSR Operator in the PRC





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